GENERAL FINANCIAL AID INFORMATION

- The amount of aid for which you are eligible (grants, loans, and most scholarships) will be credited to your CCC account on a semester-by-semester basis. If your aid exceeds tuition, fees, on-campus housing, and meal tickets, you may charge books in the Campus Bookstore beginning one week prior to your first day of class. **You must electronically sign an authorization on your WebCentral account to allow this to happen.**

- After the above charges are deducted, any aid remaining will be issued to you about two weeks after you begin classes, with the exception of loans to first-time students. If you are a new student, loan funds will be disbursed no sooner than 30 calendar days after you start, assuming you are meeting satisfactory academic progress.

- Institutionally administered scholarship funds will be credited to your account when you register. External scholarships will be credited to your account when CCC receives the funds. Please notify the financial aid office if you have any external scholarship(s). Institutional policies governing scholarship charges and refunds are the same as those for grants and loans, as explained above.

- Outside agency awards such as Vocational Rehabilitation grants, Workforce Development grants, Veterans’ Administration (VA) grants, and external scholarship(s) are included in this Award Package only if our office is aware of those benefits at this time.

- All sources of financial assistance (except for some VA benefits), whether listed in this Award Package or not, are considered when determining the total amount of aid to which you are entitled. Total aid awarded cannot exceed the institution’s financial aid cost of attendance as explained in detail in the Financial Aid Guide. This guide is located in the financial aid section of the CCC web site.

- CCC requires that all students receiving federal aid show progress/attendance in all classes starting the first day. Aid will be adjusted accordingly if the financial aid office receives notification where no attendance is documented, or in the case of web classes, no on-line participation has been documented or assignments have been submitted.

- Your official registration status for financial aid purposes is locked in at the end of the 100% refund period. This occurs ten class days after your enrollment date during the fall and spring semesters. Contact the financial aid office if you want to know the lock-in date for a summer enrollment period.

- You are required to meet standards of progress to continue receiving financial aid. Please access the link entitled “Academic Standards of Progress (How to Avoid Losing my Financial Aid)” for detailed information.

- You are required to notify the financial aid office if you change your name, address, or phone number. You must also contact our office if you are considering a change in your class schedule.

- If you begin to experience academic problems, notify your advisor or counselor and the campus financial aid director immediately. The financial aid office has an appeal procedure for students with special circumstances.

- Once you have completed 30 credit hours that would apply toward any program of study, you must declare a major to continue receiving federal and state financial aid. This includes transfer credits accepted by CCC.

- You must reapply for financial aid each academic year, which runs from July 1 through June 30. We recommend that you apply during the spring after submitting your federal income tax.

- The financial aid section of the CCC web site and the other information links in this Award Package provide answers to most of your questions about financial aid at CCC. However, please contact your financial aid office for assistance with any issue, procedure, or concern.