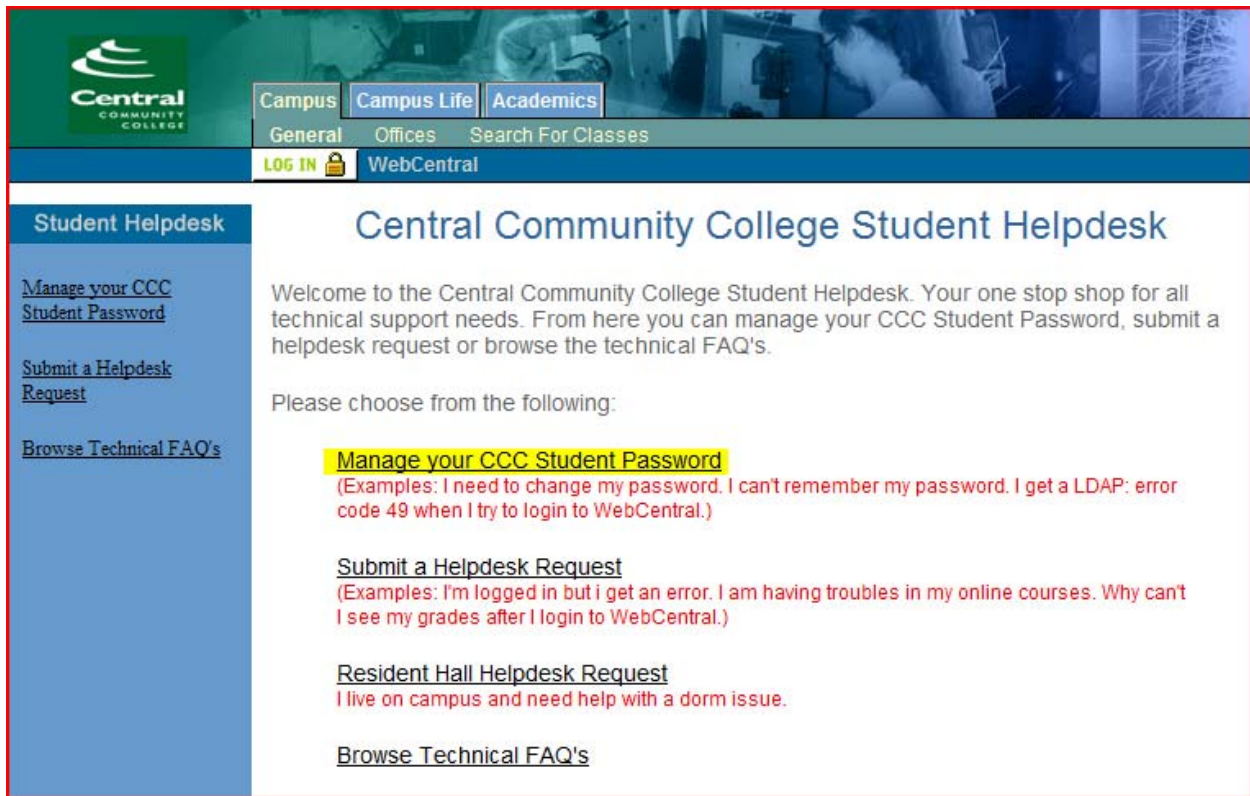


How do I register for the Automated Password Reset System?

From the Central Community College Student Helpdesk, (Click) on Manage your CCC Student Password



Student Helpdesk

[Manage your CCC Student Password](#)

[Submit a Helpdesk Request](#)

[Browse Technical FAQ's](#)

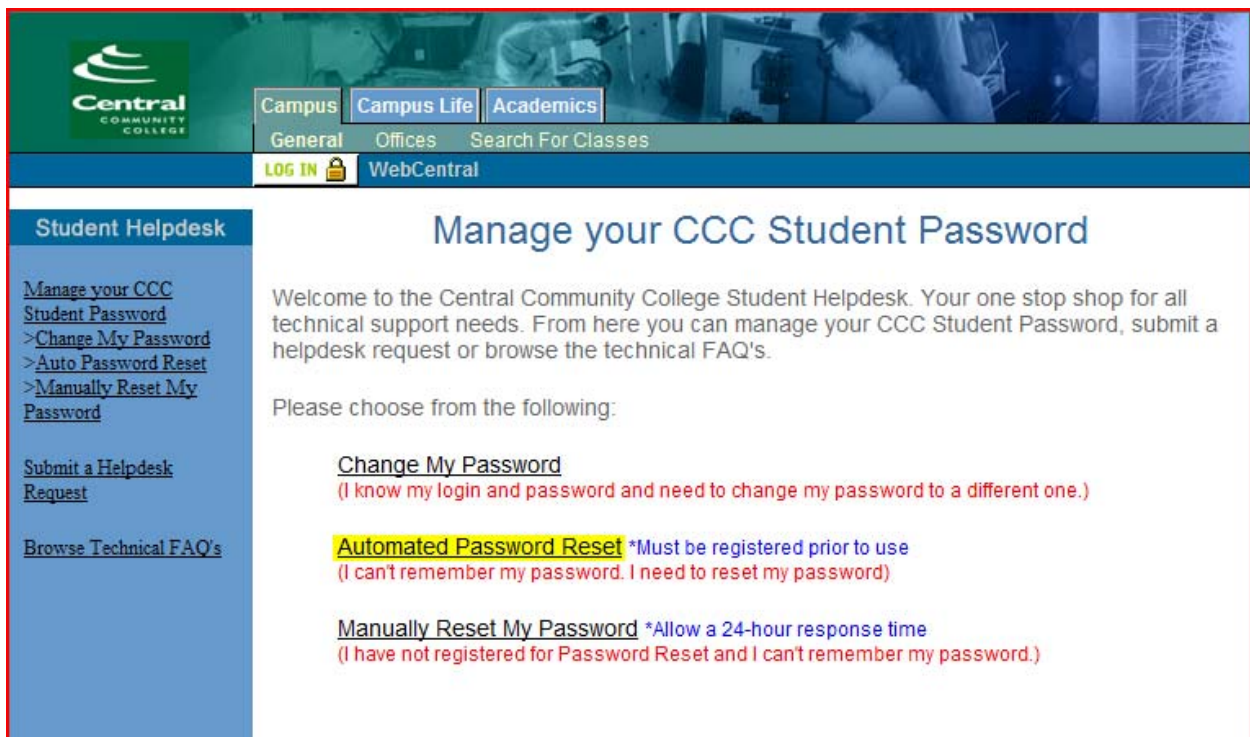
Central Community College Student Helpdesk

Welcome to the Central Community College Student Helpdesk. Your one stop shop for all technical support needs. From here you can manage your CCC Student Password, submit a helpdesk request or browse the technical FAQ's.

Please choose from the following:

- [Manage your CCC Student Password](#)**
(Examples: I need to change my password. I can't remember my password. I get a LDAP: error code 49 when I try to login to WebCentral.)
- [Submit a Helpdesk Request](#)
(Examples: I'm logged in but i get an error. I am having troubles in my online courses. Why can't I see my grades after I login to WebCentral.)
- [Resident Hall Helpdesk Request](#)
I live on campus and need help with a dorm issue.
- [Browse Technical FAQ's](#)

(Click) on Automated Password Reset



Student Helpdesk

[Manage your CCC Student Password](#)

[Submit a Helpdesk Request](#)

[Browse Technical FAQ's](#)

Manage your CCC Student Password

Welcome to the Central Community College Student Helpdesk. Your one stop shop for all technical support needs. From here you can manage your CCC Student Password, submit a helpdesk request or browse the technical FAQ's.

Please choose from the following:

- [Change My Password](#)
(I know my login and password and need to change my password to a different one.)
- [Automated Password Reset](#)** *Must be registered prior to use
(I can't remember my password. I need to reset my password)
- [Manually Reset My Password](#) *Allow a 24-hour response time
(I have not registered for Password Reset and I can't remember my password.)

Enter your CCC Student username in the name labeled User Name: and (click) continue.

Central Community College - Student Network

Announcements
No Announcements

Welcome to the Password Reset Assistant

Account Reset

Have you forgotten your Windows network account password or is your account locked?

The Account Reset Assistant can reset your password or unlock your account. The first step is for you to identify your account. Next, you will need to answer the challenge questions that you answered when you registered with this assistant.

You must enter your Windows network login domain and user name for the account to be reset.
The Login Domain is: INS If you don't know your user name, please contact the Help Desk. <http://www.cccneb.edu/helpdesk/>

Account to be reset:

Login Domain:

User Name:

Warning:
This is a private computer system containing information that is proprietary and confidential to the owner of the system. Only individuals authorized by the owner of the system are allowed to access or use the system.

If you have not registered, you will receive the You are not registered message. (Click) Register to register.

Central Community College - Student Network

Announcements
No Announcements

Reset Password


Unsuccessful

You are not registered.

Do you want to register?

Enter your CCC Student Username and Password and (click) continue.

Welcome to the Password Reset Assistant

 **Registration**

To be sure that only you register your network account, you are required to enter the login information for that account below.

You must provide the domain name, user name and password for the account you usually use to access your computer.

Login Domain:

UserName:

Password:

Enter an email address and then choose two challenge questions and complete. (click) Register.

Account Registration

Registering the account: INS\kvincik5505

To register, supply the requested information and click "Register".

You must supply an email address.

E-mail Address:

You must choose different challenge questions and answer them.

Question:

Answer:

Confirm Answer:

Question:

Answer:

Confirm Answer:

You're all set! Now you can automatically reset your password if you forget. The next time you use this system, you will be asked to answer your challenge questions and then you can reset your password.